



University Hospitals Birmingham  
NHS Foundation Trust



# Solihull Children's Community Nursing team

Trained carer

**Building healthier lives**

**UHB is a no smoking Trust**

# Trained children's carers

**Do you have a child with complex care needs?**

**Do you feel like you need extra support?**

We are a small team of trained children's carers that help contribute towards a range of care packages for children with complex care needs and disabilities.

We offer short term support to parents/carers and families to provide nursing care in the home and Nursery or school setting, as well as support the implementation of therapies and strategies.

We work alongside the nurses in the Children's Community Nursing team and the Learning Disability Nursing team who plan and monitor all of our work to ensure all therapies are assessed, reviewed and evaluated regularly.

## **Referral criteria**

Your child or young person must have had a nursing assessment completed by a children's community nurse or learning disability nurse. A specific need must be identified through this process for a trained carer to be involved. Please discuss this in more detail with your nurse for more information.

## Our role:

- We offer support to parents, families and specifically the child with complex needs
- We help parents access beneficial community services and support groups
- We look after the child in their own home
- We help parents with physiotherapy activities with their child to help progress their development
- We engage in play activities with the child, including general, sensory and therapeutic play
- We can help support you to meet the child's personal hygiene needs
- We give competency based nursing care such as enteral feeding, catheterisation, and suctioning
- We set out agreed plans of action that will support you and your child at a time that is convenient to you, your child and our service
- We work collaboratively with the Children's Community Nursing and learning disability nurses as well as other professionals who work with your child

## Contact us

We are based in Shirley, Solihull and help to support children throughout the whole of the Solihull borough

Our working hours are 9am- 5pm Monday to Friday

The CCN main office number is 0121 746 4436.

There is an answerphone facility 24 hours a day. Messages that are left out of service hours will be dealt with the next working day.

## Feedback

We welcome comments and suggestions about how we are doing as we are committed to improving our service. You may be asked to complete a Patient Satisfaction Questionnaire during your involvement with the Trained carers.

We also offer a Patient Advice Liaison Service (PALS). This is a confidential service for families to help with any questions or concerns about local health services, your nurse will be able to give you further information about these options.