



University Hospitals Birmingham
NHS Foundation Trust



Solihull Children's Community Nursing team

Building healthier lives

UHB is a no smoking Trust

Children's Community Nursing team

The Children's Community Nursing (CCN) team supports children and families with complex and palliative healthcare needs who have a Solihull based GP.

The team consists of registered children's nurses who have a range of nursing experience from different specialities.

You will be allocated a named nurse who will oversee your child/young persons nursing care as well as getting to know the other members of the nursing team.

The CCN team supports and empowers parents/carers to look after their child at home, to support their access to different environments e.g. nurseries and schools, to promote early discharge from hospital and reduce hospital admissions.

Who can make a referral?

We accept referrals from Birmingham Children's Hospital, Birmingham Heartlands Hospital, doctors, community paediatricians, GPs, health visitors, dieticians, specialist nurses and school nurses.

We are also happy to accept referrals from parents/carers.

What is our referral criteria?

We consider any child aged 0-18 years with a nursing need, registered with a Solihull based general practitioner (GP). This may involve an initial assessment before we decide if we are the best service to meet your child's needs. If we are unable to offer help, we would support you to access the correct service you require.

What do we do

We provide specialist nursing advice and care for children with complex and palliative care needs in the home environment, including:

- Caring for and passing of nasogastric tubes
- Tracheostomy care
- Gastrostomy care
- Care of central venous line/vascuports
- Taking blood samples
- Palliative care
- Chemotherapy
- Drug therapies and medicines
- Seizures
- Psychological and emotional needs
- Contenance
- Wound care

We work in partnership with the child and the family to help parents/ carers to feel confident in caring for their child at home, regularly assessing, reviewing and evaluating care to ensure you and your child's needs are being met on an individual basis, ensuring you are involved in the process from the start.

We can also refer your child to other agencies and voluntary groups who can offer support such as:

- Occupational therapy
- Physiotherapy
- Dietician
- Education - Specialist Inclusion Support Service (SISS)
- Speech and Language Therapy (SALT)
- Social care

We act as a link between the hospital and the community helping to coordinate services and therefore promoting continuity of care, ensuring a seamless transition home, from hospital.

We are able to take on the role of key-worker or care co-ordinator to liaise with the range of services involved and co-ordinate professionals who look after children until they reach young adulthood. We are able to initiate and organise the transition process to adult services, support the whole family and ensure you and your child are involved throughout.

Contact us

We are based in Shirley, Solihull and help to support children throughout the whole of the Solihull borough.

We work Monday- Friday 8am – 6.30pm

Saturday and Bank Holiday 9am -1pm (excluding Christmas Day)

The CCN main office number is 0121 746 4436.

There is an answerphone facility 24 hours a day. Messages that are left out of service hours will be dealt with the next working day.

Feedback

We welcome comments and suggestions about how we are doing as we are committed to improving our service. You may be asked to complete a Patient Satisfaction questionnaire during your involvement with the CCN Team.

We also offer a Patient Advice Liaison Service (PALS). This is a confidential service for families to help with any questions or concerns about local health services, your named nurse will be able to give you further information about these options.